



Alpine City Council

CITY MANAGER REPORT – APRIL 21, 2020

COVID-19 Coronavirus Disease 2019

Employee health and safety initiatives

- Work from home as available
- Ordered additional masks, gloves, other sanitary materials for employees

Time/Effort/Energy

- Monitoring State Guidelines and Federal Messaging
- CARES Act and implications to community
- FEMA Response
- Updates on City Ordinance
- CV-TEAM Meetings with County
- Website communications
- Citizen engagement

Many are stepping up to the challenge and offering great work



Update With Dr. Escovar - PHA

Current Statistics – Website Overview

Current recommendations at State and County Level

Balancing health risks of re-opening with business continuity needs



Utility Infrastructure and Utility Billing

We are current with our paid New Service Installation Requests

Average quantity of leak and work orders

Care and hygiene being addressed in customer contact situations

Health and safety of water supply along with robust sewer procedures are focal points

We continue to take action to help our citizens stay current on the their water bills

Adhering to guidance on 'no shut-offs' during current COVID-19 Crisis

- Working with citizens on 'needs basis'
- Do not want people to fall behind if at all possible

Will address Ordinance changes starting at next Council meeting

- Account Ownership and New Service-Tap work to be contemplated



EMS Services

Scudder Family – significant losses over last ½ year

Working with Mike Scudder on short and mid-range objectives with EMS

Would like him to report out at May 5, 2020 meeting

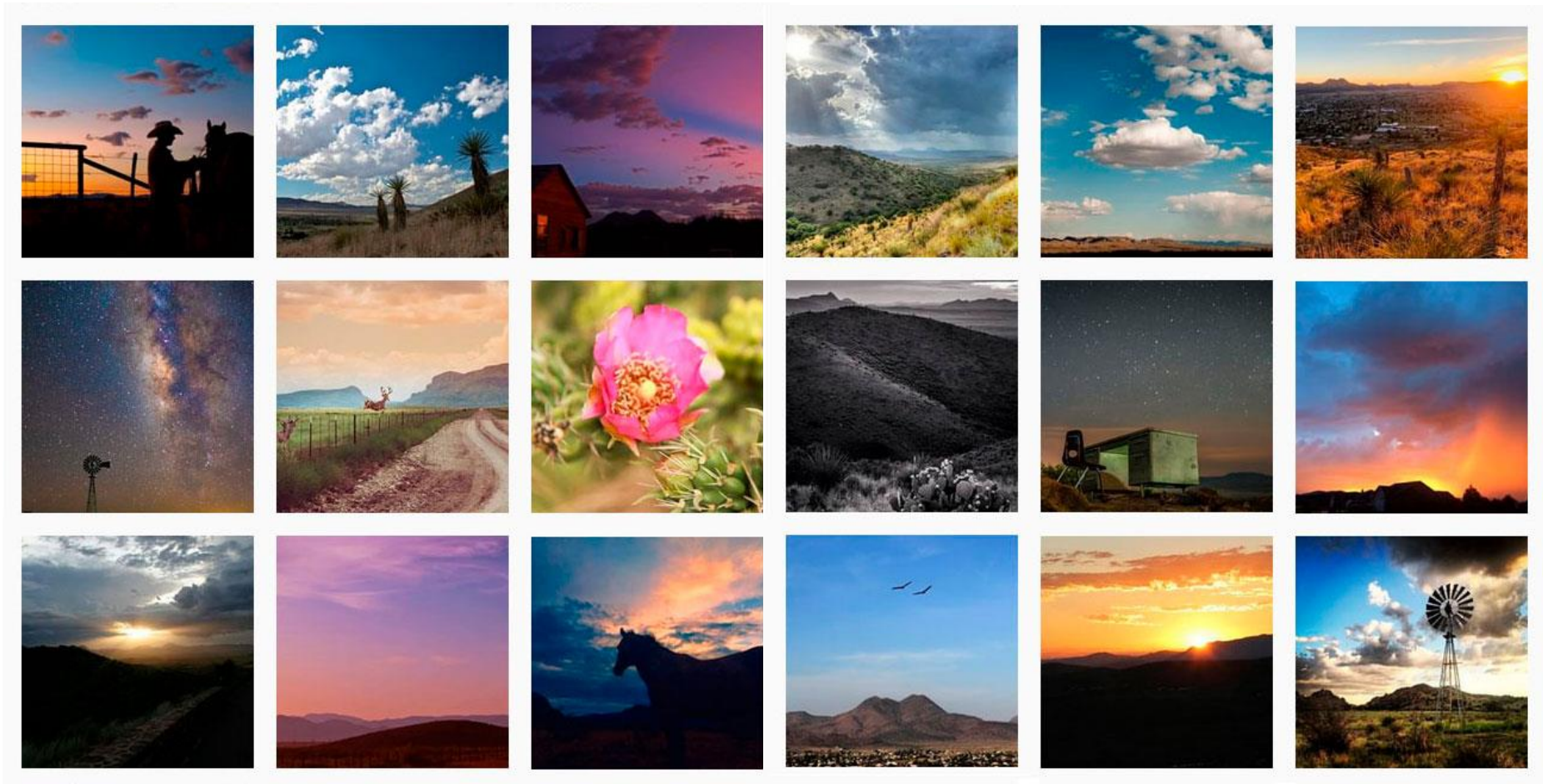
Other Vendors are aware and have offered assistance if needed

Addressing Fire Services (Due by May 31, 2020)

- Review assessment done in July 2017
- Equipment inventory
- Personnel Qualifications and training



Tourism Director – Chris Ruggia



Tourism Report

Projected HOT Collections (three models)

Collected so far in FY 2019-2020: \$323,530 (48% of FY 2018-2019)

Worst case (50% of 2018-2019): \$334,367

Moderate (industry estimate): \$363,225

Optimistic: \$435,169



Tourism Report

Outlook for Recovery Once We Can Open

Industry leaders predict that travelers will:

- Stay close to home (in-state)
- Drive their own vehicle
- Look for small, outdoor-focused destinations



Tourism Report

Outlook for Our Primary Customers

1. “Super Suburbans”

Fairly high-income suburban families
in their 30s with small children

Among the most likely to be able to work at home

White-collar industries like professional services,
finance, insurance, information, and management
account for only 5 percent of cuts in this first
wave of impact.



Tourism Report

Outlook for Our Primary Customers

2. “Accumulating Families”

Slightly less affluent non-urban families
with slightly older children

More likely than Super Suburbans
to be strongly affected by lost income



Tourism Report

Outlook for Our Primary Customers

3. “Affluent Suburban Nesters”

Higher income suburban retirees

Rely on savings and investment income

Will be rightly cautious to resume traveling



Affluent Suburban Nesters

Tourism Report

Outlook for Our Businesses

The biggest single decline in travel in modern times

Restaurants, Tourism and Small Businesses
are centers of the highest job losses

More than 30% of vulnerable jobs are in firms
with fewer than 100 workers

44% of hotel jobs expected to be lost
Projected 75% loss of restaurants

Many hotels are closing from lack of business,
ours have been forced to close.



Tourism Report



Mid-Year Financials

January, February and March 2020 reports sent out last week

Status of Potential Revenue Impacts related to COVID-19

How we are addressing and handling expenses through rest of year

Upcoming Budget Expectations

FEMA Funding opportunities and requirements



Alpine Police Department Update

Status of Law Enforcement Team

Relationship with Hotels, Motels and Short Term Rentals

Work with Retail Establishments on Social Distancing Protocols

Work with Golf Course on Updated Governor and AG Opinions

Other Impacts in Alpine



Golf Course

Alpine Country Club updated rules and regulations during Covid-19

- *Golf Pro shop will remain closed until further notice.
- *Members and members ONLY of the Tri-County area will be allowed to golf on ACC. We have 4 active members in Jeff Davis County, and NO ACTIVE members in Presidio County.
- *ACC carts will not be rented out to members at this time, due to our Pro Shop being closed.
- *If a member has a cart, it may be utilized, members without carts will have to walk the course.
- *Water coolers, rakes and other commonly handled objects will be removed from the golf course.
- *Cups will be modified so that golfers can retrieve their golf ball without actually touching the cup or the flag. Making it a “NO TOUCH” experience.

* ONLY 4 players are allowed per group of play.

*Carts will have 1 rider per cart, unless riders reside in same household.

*Members are not allowed to share carts with other members.

*Social distancing requirements will be followed by all members, whether walking or riding.

AT THE CONCLUSION OF PLAY, GOLFERS (MEMBERS) MUST LEAVE THE PREMISES AND ARE NOT ALLOWED TO LINGER OR CONGREGATE.

Flavio R. Ybarra Jr.

President, Alpine Country Club

It's A Great Day To Ride In Alpine

