



Alpine City Council

CITY MANAGER REPORT – NOVEMBER 5, 2019

180-Day Plan Update

Approximately 60 Days into Plan

Top 3 Priorities – Department Head Staffing, Budget and Training

- All Key Positions Identified and filled after this evening
- Budget Workshop and timeline in place for Amendments
- First three sessions of Leadership training on calendar (11/20, 12/9 and 1/14)

Staff Reports this evening from Scott Perry (Utilities) and Megan Antrim (Finance) to delve further into the work they are developing with their teams

Community Outreach programs (Coffee with CM, Kiwanis, Community Events, etc...) all providing forums for feedback

Tourism and Parks have continued feedback and engagement with these important events and venues for the City

Prioritizing Building Inspections, Code Enforcement and Grant Work over next 60 Days

Utility Billing Update

Stephanie working through the deactivated account list with balances

- Sent out first third of letters – rest to go out this week
- If people don't respond and have an active account, we will transfer the balance
- If people don't respond and do not have an active account, we will send to collection agency

Reviewing the Billing Ordinances for language updates to work with Council towards in December

- Cutoff dates for non-pay being reviewed on Water billing (manpower issue)

Online Gas Payment in motion

Customer Service Training for disgruntled customers this week (8th)



AirBnB – Short-Term Rental Update

Working with Scott Joslove from Texas Hotel & Lodging Association

- 1. Help initiate and negotiate an AirBNB Voluntary Collection Agreement
- 2. Review our existing HOT grants policy and do a conference call or two to help us think through how to revise (what to repeal and what to keep in order to fit our goals)
- 3. Semi-annual training seminars on allowable HOT tax uses for different audiences: Council, Events / Grantees, Hotels
- 4. Review our HOT applications annually and give legal opinions and best practices advice

Working with staff on grass-roots accumulation of Short-Term Rental Operators in Alpine

- Will address compliance via series of letters



*** Chris, David Busey and I are also finalizing draft ordinance language for HOT Funding Committee

City of Alpine Building Facilities Update

Space Constrained at City – both City Hall, Public Works and ‘Old City Hall’

Two primary properties of interest to sell: Land under Post Office and Sunshine House

Consider allocating proceeds to City Hall Expansion to the North

City has also appraised several other properties to contemplate selling

One key is to take proceeds and reserve them for alternate City build projects instead of moving them into General Fund to support operations



It's A Great Time To Be In Alpine

