



APPLICATION FOR PUBLIC SERVICES

100 N. 13th St, Alpine, Texas 79830
(432) 837-0047

- | | | |
|---|--|--|
| • <input type="checkbox"/> Water | • <input type="checkbox"/> Gas | • <input type="checkbox"/> Sanitation Permit |
| • <input type="checkbox"/> Residential | • <input type="checkbox"/> Commercial | |
| • <input type="checkbox"/> Inside City limits | • <input type="checkbox"/> Outside City limits | |

Complete A or B below

A. PERSONAL INFORMATION

First Name	Last Name
Service Address	
Mailing Address	
Email Address	Primary Telephone Number
Cell phone Number	Driver's License / ID Number

B. BUSINESS INFORMATION

Business Name		
Service Address		
Mailing Address		
Contact First & Last Name	Email Address	
Primary Telephone Number	Cell phone Number	Work Telephone Number
Driver's License No.	*Ask about our ACH Auto Drafting and availability of Online Payments	

****IF YOU ARE RENTING, WE MUST HAVE A COPY OF THE LEASE AGREEMENT**

PROPERTY OWNER INFORMATION

Owner First Name	Owner Last Name	Primary Telephone Number
Mailing Address (cannot be P.O. Box)	Email Address	

FOR CITY OF ALPINE OFFICIAL USE ONLY

WATER ACCOUNT INFORMATION	
Account Number	
Date meter turned on	
Deposit amount	
Deposit receipt	
Clerks' initials	
Work order No.	

GAS ACCOUNT INFORMATION	
Account Number	
Date meter turned on	
Deposit amount	
Deposit receipt	
Clerks' initials	
Work order No.	

CITY OF ALPINE TERMS AND CONDITIONS

Customers Initials

_____ I/We (applicant (s)) understand that the deposit of \$200.00 for Gas and \$200.00 for Water Service is due at the time of the application.

_____ I/We do hereby make application for services indicated on my/our City of Alpine Contract and agree to pay for the same at the current published rates on or before due date printed on the monthly bill at the following location: City of Alpine - 100 N 13th St, Alpine, TX, 79830.

_____ I/We understand that I/We will be billed on a monthly basis. If payment is not made prior to cutoff date a fee of \$70.00 must be paid along with the delinquent bill. **The \$70.00 service charge will be assessed for each service regardless of whether your gas/water service is actually disconnected.**

_____ I/We understand that if service is disconnected the delinquent balance plus the new charges will need to be paid in full in order to have service restored.

_____ I/We understand that it is my responsibility to inform the City of Alpine - Utility Dept. of any changes to the status of my account; active, vacation, final, etc. * VACATION FEE: \$25.00 / *RECONNECT FEE: \$25.00.

_____ I/We understand that as long as my account is in "Active" status, gas/water being used or not, a minimum charge will be assessed to my account.

_____ I/We understand that the Customer Service Clerk will handle customer disputes of any billing issues.

_____ I/We understand that the City of Alpine - Gas/Water Department shall not be liable for failure to supply service when such failure is not due to negligence on the part of the utility, or is due to the elements, fire, strikes, and shutdowns necessary for repairs, or similar causes.

_____ I/We understand that tampering with meters is a violation and violators are subject to immediate disconnection, prosecution, and reimbursement to the City of Alpine - Gas/Water Dept. for all expenses incurred. Customers are responsible for intentional or malicious tampering or vandalism of the Departments' meters and equipment at their service location.
TAMPERING FEE. \$150.00 PLUS DAMAGES

I HAVE READ AND UNDERSTAND THE ABOVE AND HEREBY AGREE TO ABIDE BY THE TERMS AND CONDITIONS AS SET FORTH BY THE CITY OF ALPINE. IF THE TENANT DOES NOT KEEP CITY ACCOUNTS IN GOOD STANDING, THEN THE PROPERTY OWNER IS RESPONSIBLE FOR ANY OUTSTANDING BALANCES.

Applicant's Signature

Printed Name

Date

AS A CUSTOMER OF GOVERNMENT - OPERATED UTILITY, YOU HAVE THE RIGHT TO OPT TO MAKE INFORMATION PUBLIC.

From the Utilities Code of the Texas Statutes:

H.B. 872. CUSTOMER INFORMATION HELD BY MOU.

A municipally owned utility (MOU) may not disclose customer information (including address) under the Public Information Act (PIA) unless customer elects to make the info public or certain exceptions apply.

- Specifically excluded from disclosure is information:
 - 1) That reveals whether an account is delinquent or eligible for disconnection; and
 - 2) Collected as part of an advanced metering system.
- Previously, utility customers had to fill out form to request their information remain confidential; now, customer info is protected unless the customer opts to make it public.

REQUEST FOR DISCLOSURE
You may elect to disclose your account information

A change has been made by the Texas Legislature (HB872) in the Open Records Act. This applies to the **Utility Billing only**. As of September 1, 2021, your utility account information is confidential. You may elect to disclose your account information by checking the box below and returning this for your signature to the City of Alpine – Utility Customer Service Department.

I elect to terminate my right to confidentiality and request that my personal information be disclosed.

Account number

Service address

Print Name (Must be the billed party)

Signature (Must be the billed party)

Name of Authorized person

Signature of Authorized person

Date

UTILITIES FINAL BILL

When you terminate your services with the city and if you pay your bill by check, we will delay your meter deposit refund check until your check has cleared your bank. if you pay cash, your meter deposit refund check will be written on the 1st (first) of the month following termination of your services.

Applicant's Signature

Printed Name

Date

WATER UTILITY SERVICE AGREEMENT

I. PURPOSE. The City of Alpine is responsible for protecting the drinking water supply from contamination or pollution which could result from improper water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The City of Alpine enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Alpine will begin service. In addition, when service to an existing connection has been suspended or terminated, the City of Alpine will not re-establish service without a signed copy of this agreement.

II. RESTRICTIONS. The following unacceptable practices are prohibited by state regulations:

A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public system by an air-gap or an appropriate backflow prevention device.

B. No cross-connection between the public drinking water supply and a private water system is permitted. Potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure zone backflow prevention device.

C. No connection which allows water to be returned to the public drinking supply is permitted.

D. No pipe or fitting which contains more than 8.0% lead can be used for the installation of repair of plumbing at any connection which provides water for human use.

E. No solder or flux which contains more than 0.2 % lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT.

A. The City of Alpine will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the water system.

B. The customer shall allow their property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the City of Alpine or its duly authorized agent prior to initiating new water service; when there is a reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the City of Alpine normal business hours.

C. The City of Alpine shall notify the customer in writing of any cross-contamination or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.

D. The customer shall immediately remove or adequately isolate any potential cross-contaminations or other potential contamination hazards on their premises.

E. The Customer shall, at their expense, properly install, test and maintain any backflow prevention device required by the City of Alpine. Copies of all testing and maintenance records shall be provided to the City of Alpine.

F. In addition, the customer shall have all water systems pressure tested at the customer's expense, before city hook-up is finalized. If the customer does not wish to perform the water pressure testing, any and all fault and damage will be the customer's responsibility.

IV. ENFORCEMENT. If the customer fails to comply with the terms of the Service Agreement, the City of Alpine shall, at its option, terminate service or properly install, test and maintain an appropriate backflow device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

Applicant's Signature

Printed Name

Date

GAS UTILITY SERVICE AGREEMENT

I/We understand that all customers' side gas piping must meet City Code 1210.11.2-Emergency Shut-off Valves; i.e., a customer cut-off valve must be in place. If gas piping does not meet City Code 1210.11.2, then the gas will not be turned on.

Emergency Shutoff Valve Fee: \$20.00

Uniform Plumbing Code - 1210.11.2 - An exterior shutoff valve to permit turning off the gas supply to each building in an emergency shall be provided.

I/We hereby acknowledge that I/We have been informed of my responsibility to operate and maintain the natural gas piping from and appurtenances located on the customer side of my gas meter. This includes protection of the underground piping from corrosion and physical damage. Also, I/We understand that my/our plumber will be responsible for hookup to the City of Alpine - Gas Dept. gas meter.

EXCESS FLOW VALVE (EFV) INSTALLATION

Effective June 1, 2008 an excess flow valve will be installed at each new single residential customer service line or a replaced service line as required by Public Law. Effective April 14, 2017 the City of Alpine Gas Dept. is required to notify customer and small commercial entities of their right to request installation of an EFV on service lines that are not being newly installed or replaced.

TO: ALL NATURAL GAS CUSTOMERS:

If you smell the odor of natural gas outdoors or indoors, contact City of Alpine – Gas Department IMMEDIATELY AT:

**Alpine area customers: 432-837-3437
Ft. Davis area customers: 1-855-337-3437**

There is a dispatcher on duty Monday through Friday from 8:00-5:00 and a serviceman is on call after hours and on weekends. The company will respond to natural gas leaks, regardless if the leak is on the company's gas lines or the customers. If it appears that escaping gas has entered a building so that a fire or explosion is imminent, then vacate the building without turning light or other switches on or off, and call "911" from a nearby telephone.

City of Alpine - Gas Dept. does not maintain your buried or above ground piping beyond the meter. If piping is not maintained, it may be subject to potential hazards of corrosion and leakage.

You, as a natural gas customer, are responsible for the maintenance of the gas piping from the gas meter to and throughout the building, all the piping and equipment up to and including the appliances. Your piping should be inspected for gas leaks, active corrosion and pitting, especially any buried piping. To ensure your safety, repairs should be made if any unsafe conditions are discovered. A **qualified** plumber or corrosion control specialist can assist you in inspecting and repairing your above ground or underground piping to insure safe and dependable natural gas service.

If any excavation is to occur near your buried piping, the piping should be located in advance and excavated by hand to avoid damages using powered equipment.

The information is being furnished to you to help you respond to natural gas leaks and natural gas emergencies, and to advise you of recommended maintenance on your house line piping.

Applicant's Signature

Printed Name

Date