COMCAST

August 14, 2015

RECEIVED BY
AUG 19 2015
CITY CLERK'S OFFICE
CITY

Ms. Laura Pierce, Clerk
City of Birmingham
151 Martin St.
Birmingham, MI 48012-3001

Dear Ms. Pierce:

As part of Comcast's commitment to keep you informed about important developments that affect our customers in your community, I am writing to notify you of some changes to the channel lineup. Customers are being notified of these changes via bill message.

WJBK BUZZR (channel 292) is now available on the Limited Basic channel lineup.

Also, effective August 27, 2015, WDIV MeTV (channel 298) will be available on the Limited Basic channel lineup.

As always, feel free to contact me directly at 734-254-1888 with any questions you may have

Sincerely,

Frederick G. Eaton
Senior Manager, External Affairs
Comcast, Heartland Region
41112 Concept Drive
Plymouth, MI 48170

INFORMATION ONLY

STATE OF MICHIGAN
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

RECEIVED BY
AUG 12 2015
CITY CLERK'S OFFICE
CITY OF BIRMINGHAM

NOTICE OF HEARING
FOR THE NATURAL GAS CUSTOMERS OF
CONSUMERS ENERGY COMPANY
CASE NO. U-17882

- Consumers Energy Company is requesting approval from the Michigan Public Service Commission to increase its rates for the distribution of natural gas and for other relief.

- **A TYPICAL RESIDENTIAL CUSTOMER WHO USES 95 Mcf (THOUSAND CUBIC FEET) OF NATURAL GAS PER YEAR MAY SEE AN INCREASE IN NATURAL GAS DISTRIBUTION COSTS OF APPROXIMATELY $38.22 PER YEAR IF THE MICHIGAN PUBLIC SERVICE COMMISSION APPROVES THE REQUEST. IF THE PROPOSED INVESTMENT RECOVERY MECHANISM IS APPROVED, INCREMENTAL INCREASES WOULD OCCUR IN 2017, 2018, AND 2019.**

- The information below describes how a person may participate in this case.

- You may call or write Consumers Energy Company, One Energy Plaza, Jackson, Michigan 49201, (800) 477-5050 for a free copy of its application. Any person may review the documents at the offices of Consumers Energy Company.

- A public hearing will be held:

DATE/TIME:	**Monday, August 24, 2015, at 9:00 a.m.** This hearing will be a prehearing conference to set future hearing dates and decide other procedural matters.
BEFORE:	Administrative Law Judge **Mark D. Eyster**
LOCATION:	Michigan Public Service Commission 7109 West Saginaw Highway Lansing, Michigan
PARTICIPATION:	Any interested person may attend and participate. The hearing site is accessible, including handicapped parking. Persons needing any accommodation to participate should contact the Commission's Executive Secretary at (517) 284-8090 in advance to request mobility, visual, hearing or other assistance.

The Michigan Public Service Commission (Commission) will hold a public hearing to consider Consumers Energy Company's (Consumers Energy) July 17, 2015 application, which seeks Commission approval to: 1) adjust its retail natural gas rates to provide additional revenue of approximately $84.687 million annually based on a projected calendar year 2016 test year; 2) adjust the Company's existing retail natural gas rates to produce a rate of return on common equity of not less than 10.70%; 3) implement a Gas Revenue Decoupling Mechanism to annually reconcile total non-fuel rate case revenues approved by the Commission in the most recent case

INFORMATION ONLY

to the total non-fuel revenue generated through actual sales during the period of time under evaluation; 4) implement an Investment Recovery Mechanism as described in its filing; 5) modify the rates, rules, and regulations; and 6) grant certain accounting authorizations as described in the Company's filing.

All documents filed in this case shall be submitted electronically through the Commission's E-Dockets website at: michigan.gov/mpscedockets. Requirements and instructions for filing can be found in the User Manual on the E-Dockets help page. Documents may also be submitted, in Word or PDF format, as an attachment to an email sent to: mpscedockets@michigan.gov. If you require assistance prior to e-filing, contact Commission staff at (517) 284-8090 or by email at: mpscedockets@michigan.gov.

Any person wishing to intervene and become a party to the case shall electronically file a petition to intervene with this Commission by August 17, 2015. (Interested persons may elect to file using the traditional paper format.) The proof of service shall indicate service upon Consumers Energy's – Regulatory Group, One Energy Plaza, Jackson, Michigan 49201.

Any person wishing to appear at the hearing to make a statement of position without becoming a party to the case may participate by filing an appearance. To file an appearance, the individual must attend the hearing and advise the presiding administrative law judge of his or her wish to make a statement of position. All information submitted to the Commission in this matter becomes public information, thus available on the Michigan Public Service Commission's website, and subject to disclosure. Please do not include information you wish to remain private.

Requests for adjournment must be made pursuant to the Michigan Administrative Hearing System's Administrative Hearing Rules R 792.10422 and R 792.10432. Requests for further information on adjournment should be directed to (517) 284-8130.

A copy of Consumers Energy's application may be reviewed on the Commission's website at: michigan.gov/mpscedockets, and at the office of Consumers Energy Company. For more information on how to participate in a case, you may contact the Commission at the above address or by telephone at (517) 284-8090.

Jurisdiction is pursuant to 1909 PA 300, as amended, MCL 462.2 et seq.; 1919 PA 419, as amended, MCL 460.54 et seq.; 1939 PA 3, as amended, MCL 460.1 et seq.; 1969 PA 306, as amended, MCL 24.201 et seq.; 1982 PA 304, as amended, MCL 460.6h et seq.; and the Michigan Administrative Hearing System's Administrative Hearing Rules, 2015 AC, R 792.10401 et seq.

CONSUMERS ENERGY COMPANY HAS REQUESTED THE INCREASES AND OTHER PROPOSALS DESCRIBED IN THIS NOTICE. THE MICHIGAN PUBLIC SERVICE COMMISSION MAY GRANT OR DENY THE REQUESTED INCREASES AND OTHER PROPOSALS, IN WHOLE OR IN PART, AND MAY GRANT LESSER OR GREATER INCREASES THAN THOSE REQUESTED, AND MAY AUTHORIZE A LESSER OR GREATER RATE FOR ANY CLASS OF SERVICE THAN THAT REQUEST.

It's that kind of experience.

August 10, 2015

Joseph Valentine
151 Martin St.
Birmingham MI 48012

Dear Joseph,

At WOW!, we work hard to ensure that our customers receive reliable Internet, cable and phone services at a fair and competitive price by carefully managing our business costs.

Unfortunately, we are limited in our ability to directly control some of our costs, most notably the license fees we pay to the cable and broadcast networks. The cost for cable and broadcast networks continue to rapidly increase every year. Additionally, we are facing increased costs in providing our Internet and phone services.

To help keep pace with these costs, our rates will be adjusted with the September 15, 2015 billing cycle.

Residential Customers

- The majority of our bundled residential customers will experience an increase of:
  - Two-Product Cable Bundle: $14.00
  - Three-Product Cable Bundle: $15.00
  - Internet + Phone Bundle: $3.00
- Customers with cable services a la carte will receive a monthly increase listed below based on the level of service they subscribe to:
  - Limited Cable: $4.00
  - Basic Cable: $13.00
  - Digital Basic Cable: $13.00
  - Digital Signature Cable: $13.00
  - Senior Basic Cable: $11.70
- Customers with Internet service a la carte will receive a $3.00 per month increase.
- Customers with Phone service a la carte will receive a $3.00 per month increase.

Business Customers

- Customers with cable services will receive a monthly increase listed below based on the level of service they subscribe to:
  - Limited Cable: $4.00
  - Basic Cable: $13.00
  - Digital Basic Cable: $13.00
  - Digital Signature Cable: $13.00

All customers will receive a notice based on their current level of service. Samples of the letters are enclosed.

Thank you for your continued support and cooperation. If you have any questions, please contact me at 248-677-9030.

Sincerely,

Robert DiNardo
Family Guy, Coach, Chocolate Enthusiast
Vice President and General Manager of WOW! Michigan
WOW! Internet, Cable and Phone

INFORMATION ONLY

Enclosures

IMPORTANT INFORMATION ABOUT YOUR WOW! BILL

Dear Valued Customer,

We appreciate the opportunity to serve you. We work hard to ensure you receive reliable Internet, cable and phone services at a fair and competitive price by carefully managing our business costs.

Unfortunately we are limited in our ability to directly control some of our costs, most notably the license fees we pay to the cable and broadcast networks you receive as part of your cable channel lineup. The cost for cable and broadcast networks continue to rapidly increase every year.

Additionally in 2015, we are facing increased costs in providing our Internet and phone services. As a result, your WOW! bill will contain some price increases effective with your next billing statement.

These new rates are all listed below for your reference. Please note that some services may be listed that are not part of your WOW! subscription, as this message is intended to provide information for all WOW! customers. Your bill next month will reflect only the price adjustments for those services you subscribe to.

CABLE SERVICE	**Monthly Price Increase**
WOW! Limited Cable	$4.00
WOW! Basic Cable	$13.00
WOW! Digital TV Basic Cable	$13.00
WOW! Digital TV Signature Cable	$13.00
INTERNET SERVICE	
WOW! Internet	$3.00
PHONE SERVICE	
WOW! Phone	$3.00

We will continue to negotiate on your behalf for reasonable cable and broadcast network rates, and do our best to minimize our price adjustments despite these cost increases. For more information on the cost of cable programming, please visit www.wowway.com/aboutprogramming.

We are very grateful to be your Internet, cable and phone provider, and we'll keep working to earn the privilege of serving you. If you have questions about our services or this notice, you can call us toll-free at 1-800-491-1419. Thank you for choosing WOW!.

Sincerely,

Steven Cochran
Family Guy, Sports Fan, Person of Faith
CEO/President
WOW! Internet, Cable and Phone

WOW!™
It's that kind of experience.
wowway.com

Pricing for WOW! Services excludes taxes, fees (such as applicable franchise, PEG and right-of-way access fees) the Subscriber Line Charge/Network Line Fee, the Broadcast TV Fee, Sports Surcharge, government program related fees (such as applicable 911 fees, and USF and TRS charges), additional equipment, installation and service call charges, and usage-based charges. WOW! Limited Cable not available in all areas. © 2015 WideOpenWest Finance, LLC.

V1

IMPORTANT INFORMATION ABOUT YOUR WOW! BILL

Dear Valued Customer,

We appreciate the opportunity to serve you. We work hard to ensure you receive reliable Internet, cable and phone services at a fair and competitive price by carefully managing our business costs.

Unfortunately we are limited in our ability to directly control some of our costs, most notably the license fees we pay to the cable and broadcast networks you receive as part of your cable channel lineup. The cost for cable and broadcast networks continue to rapidly increase every year.

Additionally in 2015, we are facing increased costs in providing our Internet and phone services. As a result, the price for your bundled WOW! services including cable will increase $14.00 per month effective with your next billing statement.

We will continue to negotiate on your behalf for reasonable cable and broadcast network rates, and do our best to minimize our price adjustments despite these cost increases. For more information on the cost of cable programming, please visit www.wowway.com/aboutprogramming.

We are very grateful to be your Internet, cable and phone provider, and we'll keep working to earn the privilege of serving you. If you have questions about our services or this notice, you can call us toll-free at 1-800-491-1419. Thank you for choosing WOW!.

Sincerely,

Steven Cochran
Family Guy, Sports Fan, Person of Faith
CEO/President
WOW! Internet, Cable and Phone

Pricing for WOW! Services excludes taxes, fees (such as applicable franchise, PEG and right-of-way access fees) the Subscriber Line Charge/ Network Line Fee/End User Common Line Charge, the Broadcast TV Fee, Sports Surcharge, Carrier Service Fee, ARC Fee, government program related fees (such as applicable 911 fees, and USF and TRS charges), additional equipment, installation and service call charges, and usage-based charges. © 2015 WideOpenWest Finance, LLC.

WOW!
It's that kind of experience.
wowway.com

V9

IMPORTANT INFORMATION
ABOUT YOUR WOW! BILL

Dear Valued Business Customer,

We appreciate the opportunity to serve you. We work hard to ensure you receive reliable Internet, cable and phone services at a fair and competitive price by carefully managing our business costs.

Unfortunately we are limited in our ability to directly control some of our costs, most notably the license fees we pay to the cable and broadcast networks you receive as part of your cable channel lineup. The cost for cable and broadcast networks continue to rapidly increase every year. As a result, your WOW! Business bill will contain some price increases effective with your next billing statement.

These new rates are all listed below for your reference. Please note that some services may be listed that are not part of your WOW! Business subscription, as this message is intended to provide information for all WOW! Business customers. Your bill next month will reflect only the price adjustments for those services you subscribe to.

CABLE SERVICE	Monthly Price Increase
WOW! Limited Cable	$4.00
WOW! Basic Cable	$13.00

We will continue to negotiate on your behalf for reasonable cable and broadcast network rates, and do our best to minimize our price adjustments despite these cost increases. For more information on the cost of cable programming, please visit www.wowway.com/aboutprogramming.

We are very grateful to be your Internet, cable and phone provider, and we'll keep working to earn the privilege of serving you. If you have questions about our services or this notice, you can call us toll-free at 1-877-437-5624. Thank you for choosing WOW!.

Sincerely,

Brad Cheedle
Family Man, Golfaholic, Aspiring Guitar Legend
Senior Vice President, WOW! Business

Pricing for WOW! Services excludes taxes, fees (such as applicable franchise, PEG and right-of-way access fees), the Network Line Fee/Subscriber Line Charge, the Broadcast TV Fee, Sports Surcharge, government program related fees (such as applicable 911 fees, and USF and TRS charges), additional equipment, installation and service call charges, and usage-based charges. WOW! Limited Cable not available in all areas.
© 2015 WideOpenWest Finance, LLC.

WOWbusiness℠
Internet • Voice • Data • Cloud