



FOR IMMEDIATE RELEASE

Contact:
Marianne Gamboa
City of Birmingham
Phone: (248) 530-1812

Upgraded Parking Structure Equipment Coming Soon in Birmingham

BIRMINGHAM, MI, November 17, 2022 – Following a thorough review of the city’s parking structures, new equipment will soon be installed at City of Birmingham parking structures to create an easy-in, easy-out experience for all parkers. Equipment and software by TIBA Solutions will provide cloud-based kiosks with user-friendly, contactless entry and convenient payment options.

Upgraded equipment will be installed in all five structures beginning in December and concluding in February. Transient parkers (those without a monthly parking pass) may enter and exit using a credit card, or they may pull a ticket at entry and scan the ticket upon exiting. As always, parkers will enjoy two hours free in all structures.

“The new equipment by TIBA Solutions will provide significant upgrades in features while improving the overall parking experience for our patrons,” said Birmingham Parking Manager, Aaron Ford. “Parkers will enjoy high-speed ticket issuance for fast vehicle entry, a high resolution 10” color touch screen, a user-friendly and voice activated interface, and barcoded tickets for quick scanning. The goal is to simplify and expedite patrons’ interactions.”

The new system will offer multiple forms of payment, such as debit/credit card (insert or tap to pay), Apple Pay and Google Pay. In the near future, the equipment will also integrate with the ParkMobile app. Monthly parking pass holders will have the option to access the structures by scanning a new parking pass, or use the TIBA Mobile Access App.

Frequently asked questions and answers for transient parkers and monthly parking pass holders, the implementation timeline for each structure, and information about how to interact with the new kiosk faceplate is available at www.bhamgov.org/parking. For more information, contact Parking Manager Aaron Ford at aford@bhamgov.org or (248) 530-1257.

City of Birmingham – A Walkable Community. Visit the city’s web site at www.bhamgov.org.

###