

FIND YOUR INSURANCE COMPANY: TOLL-FREE NUMBERS FOR POLICYHOLDERS

APCIA wants to help ensure that residents are prepared in case of a severe storm or other natural catastrophe. Property insurance policyholders who have questions about their coverage are encouraged to call their insurance agent or company directly.

Additionally, each insurance company has set up a special toll-free number to discuss their policyholders' questions in these times of need. Please keep in mind that during the time of a storm, individuals might experience a high call volume.

Flood insurance is administered as a separate policy under the National Flood Insurance Program (NFIP), which is the primary source for flood insurance in the United States. Flood insurance policyholders can call the NFIP toll-free at 800-427-4661 and information can be found on the internet at www.floodsmart.gov.

Here is a list of claim contact numbers:

A

1st Auto Casualty and Insurance Company 800-261-2886

AAA Insurance (Auto Club Family Insurance Company)
800-222-7623 ext. 5000

AAA Mid-Atlantic Insurance Company 888-222-0086

AAA Mid-Atlantic Insurance Company of New Jersey
888-222-0086

ACA Insurance Company 800-207-3618

ACE Agribusiness 800-585-9624

ACE Private Risk Services 800-945-7461

Acadia Insurance Company 800-773-4300, 800-691-4966
(after hours)

ACE USA Clients receive individual 800 numbers or call
800-433-0385 (ACE USA/INAMAR Marine claims); 800-234-7354
(Disaster Mortgage Protection claims)

Acuity Insurance Company 800-242-7666

Adirondack Insurance Exchange 877-248-0555

Affiliated FM Insurance Company (AFM), 888-NEW-LOSS
888-639-5677

Agency Insurance Company 800-841-5241

AGCS Marine Insurance Company 800-558-1606

Alea North America Insurance Company 877-772-7824

Alfa Alliance Insurance 855-ALFA-AIC

Alfa Insurance Group 800-964-2532

Alfa Specialty 877-584-7466

Alfa Vision 877-584-7466

Allianz Global Risks US Insurance Company 800-558-1606

Allianz Underwriters Insurance Company 800-558-1606

Allmerica Financial Alliance Insurance Company, 800-628-0250

Allmerica Financial Benefit Insurance Company, 800-628-0250

Allstate 800-54-STORM (800-547-8676)

Allstate Floridian Insurance Company 800-54-STORM
800-547-8676

American Access Casualty Company 888-663-5443

American Automobile Insurance Company 888-347-3428

American Bankers Insurance Company of Florida 800-358-0600

American Health Insurance Plans (AHIP) 800-644-1818

American Alternative Insurance Company 866-220-3505

American Alternative Insurance Corporation 866-220-3505

American Family Insurance Co. 800-MYAMFAM
(1-800-692-6326)

America First Insurance 877-263-7890

American General Property Insurance Company of Florida
800-321-2452

American Hallmark Insurance Company of Texas 800-486-5616

The American Insurance Company 800-558-1606

American Integrity Insurance Group 866-277-9871

American International Group, Inc. (AIG) 877-AIG-0304

American Modern Insurance Group, Inc. 800-375-2075

American National Property & Casualty Company & Affiliates
800-333-2860

American Reliable Insurance Company 800-245-1505

American Security Insurance Company 800-358-0600
American Southern Insurance Company 800-241-1172
American Strategic Insurance 866-ASI-LOSS (274-5677)
American Traditions Insurance Company 866-270-8430
American Transit Insurance Company 800-683-ATIC(2842)
American Underwriters Insurance Company 800-690-5520
Ameriprise Insurance Company (Ameriprise Auto & Home Insurance) 800-872-5246
Amerisure Insurance Company 800-257-1900
AMEX Assurance Company 800-228-6855
AMICA Mutual Insurance Group 800-242-6422
AmGUARD Insurance Company, 888-NEW-CLMS, 888-639-2567
Anchor General Insurance Company 800-542-6246
Anchor Property and Casualty Insurance Company 844-365-5588
Anchor Specialty Insurance Company 844-365-5588
Andover Company 800-225-0770
Ansur America Insurance Company 800-234-4433
ARI Insurance Companies 800-820-4506
Arch Insurance 800-817-3252
Argo Group US 833-240-4128
Armed Forces Insurance Exchange 800-255-0187
Aspen American Insurance Company 855-397-3295
Aspen Specialty Insurance Company 855-397-3295
Aspire General Insurance Company 855-231-1727
Associated Indemnity Corporation 800-558-1606
Assurance America Insurance Company 888-580-8134
Assurant 877-459-6075
Austin Mutual Insurance Company 800-328-4628
Auto Club Group Insurance Company 888-637-2287
Auto Club Insurance Association 888-637-2287
Auto Club Insurance Company of Florida 888-929-4222
Auto Club Property-Casualty Insurance Company 888-637-2287
Auto Club South Insurance Company 800-289-1325
Auto Owners Insurance Company (Palm City) 800-783-1269
Auto Owners Insurance Company (Ft. Myers) 800-437-2256
Avemco Insurance Company 800-874-9124
AXA XL 877-720-8844

B

Badger Mutual Insurance Company 800-837-7833
Bankers Insurance Company 800-765-9700
Bankers Specialty Insurance Company 800-765-9700
Beazley America Insurance Company, Inc. 888-222-1123
Berkley National Insurance Company 800-343-0592

Berkley Regional Insurance Company 800-343-0592
Berkshire Hathaway Direct Insurance Company 844-472-0966
BITCO Insurance Companies 800-475-4477
Brethren Mutual Insurance Company 800-621-4264
Bristol West Insurance Group 800-BRISTOL (800-274-7865)
Builders Mutual Insurance Company 800-809-4861
Burlington Insurance Company 877-434-2667
Bunker Hill Insurance Company 844-346-1225

C

California Casualty 800-800-9410
Cambridge Mutual Fire Insurance Company 800-255-0770
Cameron Mutual Insurance Company 877-725-2461
Canal Insurance Company 888-247-4424
Capacity Insurance Company 866-351-3062
Capitol Preferred Home Insurance 800-734-4749 or 888-388-2742
Capitol Indemnity Corporation 800-475-4450
Capitol Specialty Insurance Corporation 800-475-4450
Casco Indemnity Company 877-542-3156
Casco Indemnity Company (glass claims) 888-835-3452
Catlin Underwriting Agency 800-216-0652
Central Insurance Companies 888-263-2924
Century Surety Insurance Company 800-878-7389
Chicago Insurance Company 800-558-1606
CHUBB Insurance Group 800-252-4670 (800-CLAIMS-0)
Church Mutual Insurance 800-554-2642
Citizens Property Insurance Corp. 866-411-2742 (866-411-CPIC)
Cincinnati Insurance Company (call your local agent or 877-242-2544)
Clearcover 855-444-1875
Colorado Farm Bureau Insurance Company 800-315-5998
CNA (First Notice Systems) 877-CNA-ASAP (877-262-2727); (non-toll-free, for those experiencing difficulties accessing the FNS number) 413-858-4137
Coastal Select Insurance Company 877-642-1815
Colony Insurance Company 833-240-4128
Colony Specialty 833-240-4128
Columbia Insurance Group 866-458-7506
Companion Property & Casualty 800-649-2948
Conifer Insurance Company 866-412-2424
Continental Western Insurance Company 800-444-0049, ext. 2600
Cornerstone National Insurance Company 877-426-4252
COUNTRY Financial 866-COUNTRY

Countrywide Insurance Group 888-768-2096
Crum & Forster Indemnity Company 800-690-5520
Crum & Forster Specialty Company 800-690-5520
Crusader Insurance Company 800-669-9800
CSAA Insurance Group (AZ, CA, MT, NV, UT, WY) 800-922-8228
CSAA Insurance Group (All other states/clubs) 888-222-0086
CUNA Mutual 800-637-2676
Cypress Insurance Group 877-560-5224
Cypress Property & Casualty Insurance Company 877-560-5224

D

Dairyland Insurance Company 800-334-0090
Danbury Insurance Company 800-962-0800
Danielson National Insurance Company 877-772-7824
Diamond State Insurance Company 800-788-4780,
800-621-5410 (after hours)
Direct Auto Insurance 800-403-1077
Direct General Insurance 877-463-4732
Discovery Insurance Company 800-658-1492
Donegal Insurance Group 800-877-0600
Dorchester Insurance Company 877-353-8672
Drive Insurance from Progressive 800-925-2886
Dryden Mutual Insurance Company 800-782-0154
DTRIC Insurance Company, Limited 888-443-8742

E

Eastern Mutual Fire Insurance Company 800-671-8550
EastGUARD Insurance Company 888-NEW-CLMS, 888-639-2567
Electric Insurance Company 800-227-2757
Elephant Insurance Company 877-218-7865
EMC Insurance Companies 888-362-2255
Encompass Insurance Company 800-588-7400
Encova Insurance 866-637-8686
Erie Insurance Group 800-367-3743
Essentia Insurance Company 800-385-0274
Esurance Insurance Company 800-926-1175
Esurance Insurance Company of New Jersey 800-926-1175
Esurance Property and Casualty Insurance Company
800-926-1175
Evanston Insurance Company 800-362-7535
Everest National Insurance Company 800-438-4375,
866-287-1736
Explorer Insurance Company 877-849-4678

F

Factory Mutual Insurance Company (FM Global) 888-NEW-LOSS
888-639-5677
Farm Bureau Mutual Insurance Company of Michigan
800-292-2680
Farm Bureau Property & Casualty Insurance Company
800-226-6383
Farm Family Casualty Insurance Company 800-948-3276
Farmers 800-435-7764, Spanish Language Line 877-732-5266
Farmers Mutual Fire Insurance Company of Salem County (NJ)
800-498-0954
FCCI (first report of injury) 800-226-3224
Federated Mutual Insurance Company 888-333-4949
Federated National Insurance Company 800-293-2532
Federated Reserve Insurance Company 888-333-4949
Federated Service Insurance Company 888-333-4949
FEMA 800-621-3362
Fidelity Fire and Casualty 877-744-5224
Fidelity National Indemnity Insurance Company
800-725-9472
Fireman's Fund Insurance Company 800-558-1606
First Community Insurance Company 800-765-9700
First Financial Insurance Company 877-434-2667
First Floridian 800-252-4633 (800-CLAIM33) (personal);
800-238-6225 (business)
First Mercury Insurance Company 800-690-5520
First Premium Insurance Group (Lloyd's Mobile Home)
800-432-3072
First Protective Insurance Company 877-744-5224
Florida Department of Insurance 800-342-2762
Florida Family Insurance Company 888-486-4663
Florida Farm Bureau Insurance Companies 866-275-7322
Florists' Insurance Company (See Hortica Insurance Company)
FM Global 877-639-5677 (877-NEWLOSS)
Foremost Insurance Company 800-527-3907
Founders Insurance Company 888-676-4342
Frankenmuth Mutual Insurance Company 800-234-4433

G

GAINSCO Auto Insurance 866-424-6726
GEICO 800-841-3000
The General 800-280-1466
General Casualty 888-737-8256
General Star Indemnity Company 800-624-5237
General Star National Insurance Company 800-624-5237

Genesis Insurance Company 800-431-9994
Georgia Casualty & Surety 800-279-8279 (claim reporting)
Georgia Farm Bureau Insurance 855-432-2567
GeoVera Specialty Insurance 800-631-6478
Germania Insurance 877-437-6264
Good2Go Auto Insurance 800-727-6664
Grange Insurance Company 800-686-0025
Granite Mutual Insurance Company 800-435-0397
Granwest Property & Casualty 800-546-8850
Graphic Arts Mutual Insurance Company 800-216-1420
Great American Insurance Group 844-GAIG-NOW
(844-424-4669)
Grinnell Mutual Reinsurance Company 877-467-2252
GuideOne Insurance 888-748-4326
Guilford Specialty Group 877-434-2667
Gulfstream Property and Casualty Insurance Company
866-485-3005

H

Hallmark County Mutual Insurance Company 800-486-5616
Hallmark Insurance Company 800-486-5616
Hallmark National Insurance Company 800-486-5616
The Hanover American Insurance Company 800-628-0250
Harco National Insurance 800-822-4429, 800-753-6737
(after hours)
The Hartford 800-243-5860
The Hartford – Agency 800-553-1710
The Hartford – Commercial Lines 800-327-3636
Hartford Insurance Company of the Midwest 800-637-5410 or
800-243-5860
Hartford Steam Boiler Inspection and Insurance 888-HSB-LOSS
Hingham Mutual Fire Insurance Company 800-962-0800
Hochheim Prairie Insurance 800-222-4736
Homesite Insurance 866-621-4823
Horace Mann Insurance Group 800-999-1030
Hortica Insurance Company 800-851-7740
Hudson Excess Insurance Company 866-546-3981
Hudson Insurance Company 866-546-3981
Hudson Specialty Insurance Company 866-546-3981
Hull & Company 800-241-4855

I

ICAT 866-789-4228
IDS Life Insurance Company (Ameriprise Financial)
800-862-7919
IDS Property Casualty Insurance Company (Ameriprise Auto &
Home Insurance) 800-872-5246
Illinois Casualty Company 800-445-3726
Imperial Fire & Casualty Insurance Company 800-960-5677
IMT Insurance 800-274-3531
Indiana Farmers Insurance 800-477-1660
Infinity Insurance Companies 800-334-1661
InsureMax 888-580-8134
Intact Insurance Specialty Solutions (formerly OneBeacon
Insurance Group) 877-248-3455
Integrity Insurance 800-686-0025
Interinsurance Exchange of the Automobile Club 800-672-5246
Interstate Fire & Casualty Company 800-558-1606
Ironshore 877-IRON411

J - K

Jefferson Insurance Company 800-334-7525
Jewelers Mutual Insurance Company (Commercial Lines)
800-558-6411 (Personal Lines) 888-884-2424
Kemper Direct Insurance Company 877-506-4222
Kemper Preferred 888-252-2799
Kemper Direct Property and Casualty Company 877-506-4222
Kemper Specialty Insurance 888-253-7834
Keystone Insurance Company 888-222-0086
Kingstone Insurance Company 800-364-7045
KW Specialty Insurance Company 855-225-5597

L

Lancer insurance Company 800-521-6155
Lantana, Ltd. 800-239-0229
Liberty Mutual 800-225-2467
Liberty Northwest 800-289-0930
Louisiana Citizens Property Insurance Corporation
800-931-9548
Louisiana Department of Insurance 800-259-5300
(toll-free inside Louisiana only); 225-342-5423
Louisiana Farm Bureau 866-275-7322

M

Main Street America Group 877-425-2467
Main Street America Insurance Company 877-425-2467
MAPFRE Insurance 800-221-1605
Mapfre Insurance Company of Florida 800-948-4242
Markel American Insurance Company 888-629-8848
Massachusetts Bay Insurance Company 800-628-0250
Meadowbrook Insurance Group 800-825-9489
Member Select Insurance Company 888-637-2287
Mendota Ins. Co. and Mendakota Ins. Co. 800-422-0793
Mercury Insurance Group 800-987-6000
Merrimack Mutual Fire Insurance Company 800-225-0770
MetLife Auto & Home 800-854-6011
MGA Insurance Company, Inc. 866-424-6726
Midvale Indemnity Company 877-515-2196
Mississippi Farm Bureau 866-275-7322
Missouri Farm Bureau 800-922-4632
Mitsui Sumitomo Insurance Company of America 866-676-6872
Mitsui Sumitomo Insurance USA Inc. 866-676-6872
Modern USA Insurance Company 866-270-8430
Motors Insurance Corporation (Commercial Lines)
800-225-5642
Mt. Hawley Insurance 800-444-0406
Mutual Aid eXchange (MAX) 877-971-6300
Mutual Assurance Society of Virginia 800-648-1794

N

Narragansett Bay Insurance Company 800-343-3375
NAS 800-542-9200
National American Insurance Company 800-332-2210
National Automotive Insurance 800-738-6248
National Casualty Company 800-423-7675
National Farmers Union 866-638-5677
National Flood Insurance Program 800-427-4661
National General Insurance 800-468-3466
National Interstate Insurance Company 800-929-1500
National Liability and Fire 844-472-0966
National Security Underwriters 866-295-8041
National Surety Corporation 800-558-1606
Nationwide 800-421-3535
New England Guaranty Insurance Company 800-671-8550
New Jersey Skylands Insurance Association 866-279-7688
New London County Mutual Insurance Company 800-962-0800
NGM Insurance Company 877-425-2467

NJM Insurance Group 800-367-6564
NLC Mutual Insurance Company (#1 for Claims) 800-692-0800
NorGUARD Insurance Company 888-NEW-CLMS, 888-639-2567
North Carolina Farm Bureau 888-303-2249
The North River Insurance Company 800-690-5520
North Pointe Casualty Insurance Company 800-910-1104
North Pointe Insurance Company (hurricane-related claims)
800-910-1104
North Pointe Insurance Company (non-hurricane-related
claims) 800-229-6742
North Pointe Insurance Group 800-910-1104
Northern Capital Insurance 866-270-8430
Northern Neck Insurance Company 877-968-7252
Northern Security Insurance Company 800-435-0397
Nova Casualty Company 800-628-0250

O

Occidental Fire & Casualty 800-780-8423
Ohio Casualty and West American Insurance Company
866-255-5530
Old Dominion Insurance Company 877-425-2467
Olympus Insurance Company 866-281-2242
Omega Insurance Company 800-342-3407
Oregon Mutual Insurance Company 800-888-2141, ext. 7

P - Q

Pacific Specialty Insurance Company 800-962-1172
Pacific Specialty Property and Casualty Company 800-962-1172
Pacific Star Insurance Company 800-542-6246
Pac Star Insurance Company 800-542-6246
Palisades Insurance Company 844-346-1225
Patriot Insurance Company 866-460-1776
Patrons Oxford Insurance Company 800-542-7032
Penn-America Insurance Company 800-788-4780
Penn-Patriot Insurance Company 800-788-4780
Penn-Star Insurance Company 800-788-4780
Pennsylvania National Mutual Casualty Insurance Company
800-766-2245
Pharmacists Mutual Insurance Company 800-247-5930
Platte River Insurance Company 800-475-4450
Plymouth Rock Assurance Corporation 844-346-1225
PMA Companies 888-476-2669

Preferred Mutual Insurance Company 800-333-7642
Prime Insurance Company 800-257-5590
Prime Property Casualty Insurance 800-257-5590
Princeton Excess and Surplus Lines Insurance Company
866-220-3505
ProCentury Insurance Company 800-878-7389
Progressive 800-PROGRESSIVE (776-4737)
Progressive Home General Insurance 866-960-6925
Protective Insurance Company 800-644-5501
Providence Mutual Fire Insurance Company
877-763-1800 855-763-5677
QBE Agri 800-777-0078
QBE Financial Partner Services 866-331-4832
QBE First 866-331-4832
QBE Insurance Corporation 844-QBE-Claims, 844-723-2524
QBE North America 800-239-0229
QBE Regional Insurance 888-737-8256
Quincy Mutual Fire Insurance Company 800-490-0047

R

Republic Fire & Casualty (Homeowners, Dwelling Fire,
Auto & Commercial) 800-451-0286
Republic Group (Republic Fire & Casualty, Republic Underwriters
Southern Ins Co, Southern Underwriters Ins)
800-451-0286
Republic Lloyds 800-451-0286
Republic Underwriters (Commercial) 800-451-0286
RLI Insurance Company 800-444-0406
Rockhill Insurance Company 877-305-7625
Root Insurance Company 866-980-9431

S

SafeAuto 800-723-3288
Safeco 800-332-3226
Safeway Insurance Company of Louisiana (LA) 800-252-3251
Safeway Insurance Company 888-203-5129
Safeway Insurance Company (Texas) 800-564-6445
Sagamore Insurance Company 800-644-5501
Savers Property & Casualty Insurance Co. 800-825-9489
Scottsdale Insurance Company 800-423-7675
Security National Insurance Company 800-BRISTOL
(800-274-7865)
Selective Insurance Company of America 866-455-9969
Seneca Insurance Company, Inc. 800-442-5723
Sentry Insurance, A Mutual Company (Business Claims)

800-4SENTRY, 800-473-6879; (Property, Auto & Motorcycle
Claims) 800-334-0090; (Life Claims) 800-4SENTRY,
800-473-6879
Sentry Life Insurance Company (see Sentry Insurance)
Service Insurance Company 800-780-8423
Shelter Insurance Group 800-SHELTER (800-743-5837)
Society Insurance, a Mutual Company 888-576-2438, Ext. 5514
(or press "8" at the prompt after hours)
SOMPO INTERNATIONAL 877-676-7575
Sompo Japan 800-444-6870
South Carolina Farm Bureau Mutual Insurance Company
800-799-7500
Southern Fidelity 866-874-7342
Southern General Insurance Company 800-446-9973
Southern Insurance Company (Commercial) 800-451-0286
Southern Underwriters (Commercial) 800-451-0286
Southern Vanguard Insurance Company 888-432-9393
Southwest Business Corp. (Lloyd's Excess Flood)
800-527-0066
SPARTA Insurance Company 877-772-7824
St. Johns Insurance Company 877-748-2059
Standard Guaranty Insurance Company 800-358-0600
Star Insurance Company 800-825-9489
StarNet Insurance Company 800-343-0592
Starstone National Insurance Company 855-275-6041
Starstone Specialty Insurance Company 855-275-6041
State Auto Insurance Companies 877-SA-CLAIM (877-722-5246)
State Farm Insurance 800-SF-CLAIM (800-732-5246)
Stillwater Insurance Company 800-220-1351
Stonington Insurance Company 800-239-0229
Stonington Lloyds Insurance Company 800-239-0229
Stratford Insurance Company 888-847-8600
Sunshine State Insurance Company 877-329-8795

T

TAPCO 888-437-0373
Texas Farm Bureau Insurance 800-266-5458
Thames Insurance Company, Inc. 800-962-0800
The Timbermen Fund (Louisiana Safety Association of
Timbermen-SIF) 877-628-6730
Topa Insurance Company 877-353-8672
Tower Group Companies 888-856-5222
Tower Hill Insurance Companies 800-342-3407

Travelers Business Insurance

Travelers Personal Insurance 800-252-4633 (800-CLAIM33)
Personal Claims; 800-238-6225 - Business Claims

Travelers Boat & Yacht 800-772-4482

Travelers WC (first report of injury) 800-238-6225

Tudor Insurance Company 888-847-8600

U

Union Insurance Company 800-444-0049, ext. 2600

Union Mutual of Vermont Companies 800-671-8550

Unigard 800-777-0078

United Farm Family Insurance Company 800-948-3276

United Fire Insurance Company 800-343-9131

United National Insurance Company 800-788-4780

United Property & Casualty Insurance Company, 888-CLM-DEPT
800-256-3378

United States Fire Insurance Company 800-690-5520

Universal Insurance Company 888-846-7647

USAA 800-531-8722

USLI 800-523-5545

Utica First Insurance Company 800-456-4556

Utica Mutual Insurance Company 800-216-1420

Utica Mutual Insurance Company of Texas 800-216-1420

Utica National Insurance Group 800-216-1420

V

Vanliner Insurance Companies 800-325-3619

Verlan Fire Insurance Company 800-628-0250

Vermont Mutual Insurance Company 800-435-0397

Virginia Farm Bureau 800-452-7714

Voyager Indemnity Insurance Company 800-358-0600

W - Z

Wadena Insurance 800-274-3531

Washington Mutual Insurance 800-222-3873

Wayne Mutual Insurance 800-222-3873

Wellfleet Insurance Company 844-472-0966

Wellfleet New York Insurance Company 844-472-0966

Western Agricultural Insurance Company 800-226-6383

Western Protectors Insurance Company 800-888-2141, ext. 7

Western United Insurance Company 800-207-3618

Western World Insurance Company 888-847-8600

Westfield Insurance 800-243-0210 option 3

Weston Insurance Company 877-505-3040

Weston Select Insurance Company 877-505-3040

White Pine Insurance Company 877-445-6242

Wilshire Insurance Company 800-780-8423

Wright National Flood Insurance Company 800-725-9472

Yosemite Insurance Company 800-325-2147

Zenith Insurance Company 800-440-5020

Zurich Insurance Company 800-987-3373

Zurich Insurance Company (CAT number 877-327-6779)

Information provided courtesy of the American Property Casualty Insurance Association (APCIA).

The American Property Casualty Insurance Association (APCIA) is the primary national trade association for home, auto, and business insurers. APCIA promotes and protects the viability of private competition for the benefit of consumers and insurers, with a legacy dating back 150 years. APCIA members represent all sizes, structures, and regions—protecting families, communities, and businesses in the U.S. and across the globe.



American Property Casualty Insurance Association

8700 West Bryn Mawr Avenue, Suite 1200S, Chicago, IL 60631-3512
Telephone 847-297-7800

apci.org

555 12th Street NW, Suite 550, Washington, DC 20004
Telephone 202-828-7100