

## Message from the Executive Director

Stark County Job & Family Services (SCJFS) is a triple-combined agency. This means that the three Ohio Department of Job and Family Services divisions (Human Services, Children Services, and Child



Support) are combined into one agency. These divisions are supported by staff from the Departments of Administration, Human Resources, and Finance for a total agency workforce of nearly 500.

SCJFS employees work in partnership with our customers, community, and providers to serve Stark County residents. Our agency touches the lives of community members from pregnancy and birth, through the aging process. We strive to provide the best service by integrating new ideas, resources, and partnerships.

This brochure provides an overview of the programs and services we offer. Please feel free to contact us by using the information provided on the back of this brochure. You can also follow us on social media or visit our website at [StarkJFS.org](http://StarkJFS.org).

Sincerely,



Jerry Coleman,  
Executive Director

## Our Mission

To partner with our customers, community, and other service providers to protect children and vulnerable adults, stabilize and strengthen families, and encourage self-sufficiency and personal responsibility.

## Stark County Job & Family Services

### Division of Human Services

221 3rd St. SE, Canton, OH 44702  
Cash, food, & medical assistance applications  
Customer service: 1-844-640-OHIO (6446)  
Child Care: 330-452-4661

### Division of Children Services

402 2nd St. SE, Canton, OH 44702  
Report child abuse and neglect: 330-455-KIDS  
Foster care and adoption: 330-451-8789

### Division of Child Support

221 3rd St. SE, Canton, OH 44702  
Customer service: 330-451-8930  
Payment information: [JFS.ohio.gov/ocs](http://JFS.ohio.gov/ocs)

### Executive Offices

221 3rd St. SE, Canton, OH 44702  
Customer service: 330-452-4661

Visit our website at  
**StarkJFS.org**



Stark County  
**Job & Family Services**  
Human Services - Children Services - Child Support



# Agency Overview

## Job & Family Services

Human Services  
Children Services  
Child Support



**Stark County Job & Family Services**  
221 3rd St. SE, Canton, OH 44702  
Email: [Stark\\_CSC@jfs.ohio.gov](mailto:Stark_CSC@jfs.ohio.gov)  
Phone: 330-452-4661  
[StarkJFS.org](http://StarkJFS.org)

## Human Services

The Division of Human Services provides many services to those in need in Stark County. Our programs are structured to assist in providing financial stability allowing residents to meet individual, and family, health and nutritional needs.

Some of the services offered through the Division of Human Services include:

- Cash assistance through Ohio Works First (OWF)
- Food assistance (formerly known as Food Stamps)
- Medicaid for the aged, blind, and disabled
- Medicaid for families, pregnant women, children, and expansion adults
- Job Opportunities and Basic Skills (JOBS) program
- Publicly funded child care assistance
- Supportive services, such as transportation assistance



## Children Services

SCJFS is committed to protecting Stark County children and strengthening families. The Division of Children Services serves the county's children, who are at risk of abuse or neglect, and their families. We also recruit and train foster and adoptive families, and prepare children for adoption.

Currently, there is a great need for foster and adoptive parents in our community. There is an even greater need for those who are willing to accept placement of teenagers, special needs children, and sibling groups.

If you have ever considered becoming a foster and adoptive parent, we encourage you to contact our office today to begin the process. SCJFS staff are available to provide you with more information and help you through the licensing and certification process.

To become a licensed foster and adoptive parent through SCJFS, you must meet these qualifications:

- Are at least 18 years of age
- Single adults with appropriate child care experience or couples living together for at least one year can apply.
- Able to provide proof of sufficient income to meet the needs of the household
- Complete BCI, FBI, and Children Services background checks with no prohibitive offenses
- Provide a safe and stable home for a child
- Complete required Pre-service training.

Please note that this is not a comprehensive list of all requirements to become a foster or adoptive parent.

We are committed to providing the highest quality of training for prospective foster and adoptive parents. All trainers are certified by the State of Ohio and possess the knowledge, experience and skills to teach and guide prospective foster and adoptive families.

SCJFS may not deny any person the opportunity to become a foster or adoptive caregiver on the basis of race, color, or national origin of the person, or of any foster child or children involved.

## Child Support

Parenting is a partnership. Children benefit when both parents work together to take care of their child's emotional and financial needs, even when the parents are not married to one another.

It's important for parents to provide financial, medical, and other benefits, because children who do not receive these are at risk of experiencing a reduced standard of living, suffering emotionally and physically, and performing poorly in school.

The Division of Child Support is here to serve the needs of you and your family. Some of the services they offer include:

- Paternity establishment
- Support establishment
- Modifications
- Tax offset information
- Medical support orders
- Interstate action services

The Division of Child Support is a member of the Stark County Fatherhood Coalition, which advances responsible fatherhood in our community. The coalition recognizes that parent's emotional support of a child is equally as important as financial support.

The coalition hosts several free events and activities for Stark County fathers and their children, including at the Pro Football Hall of Fame and Akron Zoo. To learn how you can participate in the next event, call 330-451-8477 or email [Stark-Fatherhood-Coalition@jfs.ohio.gov](mailto:Stark-Fatherhood-Coalition@jfs.ohio.gov).

