

# Stark County Job & Family Services

HUMAN SERVICES - CHILDREN SERVICES - CHILD SUPPORT

221 3<sup>rd</sup> Street S.E., Canton, Ohio 44702

Deborah Forkas, M.Ed - Executive Director



April 22, 2021

**Contact:** Sarah Hegnauer, Communications Administrator  
330-451-8086 / [sarah.hegnauer@jfs.ohio.gov](mailto:sarah.hegnauer@jfs.ohio.gov)

## IMPORTANT NOTICE:

### OHIO BENEFITS SYSTEM UNAVAILABLE APRIL 22 TO 27

The Ohio Benefits System will be unavailable from 3 p.m. on Thursday, April 22 to 8 a.m. on Tuesday, April 27. The State will be completing a major technical upgrade.

If you need to recertify or renew your benefits for cash, food, or Medicaid assistance during this time, you can submit a paper application to Stark JFS. Our staff will not have access to data about your case while the State's system is offline; however, the paper application can be screened to determine if expedited food assistance is needed. The paper application will not be processed until the State's system is back online.

The State advises that if you need food while the system is unavailable, please contact a local food pantry. For further information, please call (844) 640-6446 (available until 1 p.m. on April 22), visit our customer service counter in-person at 221 3rd St. SE, Canton, OH 44702, or call 330-451-8866.

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